



Warranty Policy: BLACK MAX

In addition to any statutory rights resulting from the purchase, this product is covered by a Warranty as stated below.

1. The Warranty period is 12 months for consumers and commences on the date when the product was purchased. This date has to be documented by an invoice or other proof of purchase. The product is designed and dedicated to consumer and in an appropriate way only. So there is no guarantee provided in case of abuse or overload.

2. The Warranty covers all defects of the product during the warranty period due to defaults in workmanship or material at the purchase date. The Warranty is limited to repair and/or replacement of faulty parts and does not include any other obligations including but not limited to incidental or consequential damages. The warranty is not valid if the product has been misused, used contrary to the instruction manual, or being incorrectly connected.

This warranty does not apply to

- Any damage to the product that is the result of improper maintenance
- Any product that has been altered or modified
- Any product where original identification (trade mark, serial number) markings have been defaced, altered or removed
- Any damage caused by non-observance of the instruction manual
- Any product which has been attempted to be repaired by an nonqualified professional or without prior authorization by Techtronic Industries
- Any product connected to improper power supply (amps, voltage, frequency)
- Any product used with inappropriate fuel mixture (fuel, oil, percentage of oil)
- Any damage caused by external influences (chemical, physical, shocks) or foreign substances
- Normal wear and tear of spare parts
- Inappropriate use, overloading of the tool
- Use of non-approved accessories or parts
- Carburetors after 6 months, Carburetor adjustments after 6 months
- Components (parts and accessories) subject to natural wear and tear, including but not limited to bump knobs, drive belts, clutch, blades of hedge trimmers or lawn mowers, harness, cable throttle, carbon brushes, power cord, tines, felt washers, hitch pins, blower fans, blower and vacuum tubes, vacuum bag and straps, guide bars, saw chains, hoses, connector fittings, spray nozzles, wheels, spray wands, inner reels, outer spools, cutting lines, spark plugs, air filters, gas filters, mulching blades, etc.

4. For servicing, the product must be sent or presented to a BLACKMAX authorized service station. In some countries your local BLACKMAX dealer undertakes to send the product to the BLACKMAX service organization. When sending a product to a BLACKMAX service station, the product should be safely packed without any dangerous contents such as petrol, marked with sender's address and accompanied by a short description of the fault.

5. A repair/replacement under this warranty is free of charge. It does not constitute an extension or a new start of the warranty period. Exchanged parts or tools become our property. In some countries delivery charges or postage will have to be paid by the sender.